

Returns and Replacements Policy

Goods Returned:

If you're not 100% satisfied with a product, InnerOrigin accepts returns up until 30 days after order receipt. However, an InnerOrigin Customer Service Representative will work with you in achieving the best possible outcome without the hassle of returning the product to its origin. If a return is required, the Customer Service representative will provide you with an RMA (Returns Management Authorisation) number & BARCODE to be placed on the return carton.

Special Conditions:

Enrollment Products (including business building & sample packs) will only be refunded if the original pack is not opened and all products still remain sealed

If you find that your goods were damaged in transit, please contact our customer service team within 24 hours of receipt at customerservice@innerorigin.com or 1300 983 987